## Series 408/409 Custom Potentiometer Designer Guide



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## POT <br> PROTOTYPES <br> 

Now almost any special combination potentiometer you specify can be manufactured and shipped soon after your order is received.

Since Clarosystem and Mod Pot potentiometers are modular in construction, we can produce prototype quantities of $1 / 2$ or 5/8 inch square, conductive plastic, cermet, or hot molded carbon pots for you in just a few hours . . . . and even production quantities in a matter of days with our VIP (Very Important Potentiometer) service!

Over one billion combinations of single, dual, triple, quad arrangements, push-pull or rotary switches and hundreds of shaft terminal variations can be produced.

If you need a potentiometer and you need it fast, call our product manager or fax us your requirements using the Custom Potentiometer Order Form WHY WAIT? included in this catalog.


Series 408 Sealed Potentiometer
1/2 in. sq. 0.5 Watt
Series 409 Sealed Potentiometer
1/2 in. sq. 1.0 Watt


408: Modular Style, Conductive Plastic
409: Modular Style, Thick-Film Cermet

## Description

The Series 408 and 409 are high-performance potentiometers, designed to meet wave soldering applications for mounting to PC boards.

They are also available with S.P.S.T. or S.P.D.T. rotary switch modules, S.P.D.T. push-pull or momentary switch modules and/or potentiometer modules in multiple sections up to three sections.

## Features

- Return to center - after shaft rotation (clockwise or counter clockwise), automatic return to center point.
- Compact - $1 / 2$ in. ( 12.7 mm ) miniature, totally sealed, modular size.
- Precision Made - screen-printed conductive plastic and thick-film cermet elements.
- Cost-effective - Eliminaltion of hand soldering.
- Rugged - Horizontal or vertical mountings with support plates. Nickel-plated brass shaft and bushings in various diameters and lengths. Insert molded gold plated terminals for strength.
- Stability - Series $408-40^{\circ} \mathrm{C}$ to $+120^{\circ} \mathrm{C}$; Series 409 $-40^{\circ} \mathrm{C}$ to $150^{\circ} \mathrm{C}$ operating temperature.

|  | Series 408 Electrical Specifications |
| :---: | :---: |
| Resistance | 100 ohms to 5 Megohms, linear; 500 ohms to 2 Megohms, non-linear |
| Resistance Range | Linear: thru 500 Kohms, $\pm 10 \%$; above 500 K to 5 Megohms, $\pm 20 \%$. Non-linear: thru 100K ohms, $\pm 10 \%$; above 100 K ohms $\pm 20 \%$ |
| End Resistance | Linear: 4 ohms maximum each end. Taper low side 4 ohms maximum; high side $1 \%$ of total R. |
| Power Rating | .5 watt @ $70^{\circ} \mathrm{C}$. Derated linearly to zero watts at $120^{\circ} \mathrm{C}$. See Chart B, page 25 . For non-linear tapered units or PC mounting, derate by $50 \%$. Trimmer style, derate by $50 \%$. |
| Effective Rotation | $265^{\circ} \pm 5^{\circ}$ without rotary switch; $240^{\circ} \pm 5^{\circ}$ with rotary switch. |
| Dynamic Noise | Standard: Linear single controls maximum initial noise level of $1.5 \%$ of total resistance. Measurement made using constant current source and oscilloscope detection technique. Special: 1\% |

Series 409 Electrical Specifications
Linear: 5 ohms to 5 Megohms
Taper: 100 ohms to 2 Megohms
$\pm 10 \%$ standard; $\pm 5 \%$ special. Trimmers $\pm 20 \%$.

2 ohms maximum, 5 ohms to 2500 ohms; 4 ohms maximum, 5 K ohms and above.

1 watt @ $85^{\circ} \mathrm{C}$. Derate linearly to zero watts at $150^{\circ} \mathrm{C}$.
For tapered units, trimmers or PC mounting, derate $50 \%$.
$250^{\circ}+10^{\circ}-5^{\circ}$ without rotary switch; $225^{\circ}+10^{\circ}-5^{\circ}$ with rotary switch.

Standard: Linear single controls maximum initial noise level of $3 \%$ of total resistance. Measurement made using constant current source and oscilloscope detection technique. Special: 1.5\%

| Electrical Rotation | $295^{\circ} \pm 5^{\circ}$ | $295^{\circ} \pm 5^{\circ}$ |
| :--- | :--- | :--- |
| Working Voltage | 350 Vdc across end terminals, <br> but power not to exceed rating. | 350 Vdc across end terminals, <br> but power not to exceed rating. |
| Resistance Temperature <br> Characteristics | See Chart C, page 26. | See Chart C, page 26. |
| Linearity | $\pm 5 \%$ independent | $\pm 5 \%$ independent |
| Non-linear Tapers | Right or left-hand available. <br> See Chart A, page 25. | Right or left-hand available. |
| Taper Tolerance | $\pm 20 \%$ of nominal resistance @ $50 \% ;$ | $\pm 20 \%$ of nominal resistance @ $50 \% ;$ |
| Voltage Coefficient | $\pm 3 \%$ of mechanical rotation | $\pm 3 \%$ of mechanical rotation |
| Dielectric Withstanding | $.008 \% /$ Volt maximum. | $.008 \% /$ Volt maximum |
| Voltage | 750 Vac for 60 seconds @ ATM <br> pressure. 350 Vac for 6 seconds @ | 900 Vac for 60 seconds @ ATM <br> pressure. 350 Vac for 6 seconds @ |
|  | 3.4 in. Hg. | 3.4 in. Hg. |

## Series 408/409 Mechanical Specifications

## Mechanical Rotation <br> $295^{\circ} \pm 5^{\circ}$

Stop Torque
3 lb . in. minimum (metal shaft)

## Torque Range

.20 to 3.0 oz. in. (Single); . 3 to 3.5 oz . in. (Dual);
.4 to 4.5 oz . in. (Triple).
Other torque options available. Please consult Factory.

## Torque Variation

Within control .5 oz . in. maximum

Bushing Lengths
$.25 \mathrm{in} .(6.35 \mathrm{~mm}), .375 \mathrm{in} .(9.53 \mathrm{~mm}), .5 \mathrm{in}$. (12.7mm)
Shafts, Standard
.125 in . ( 3.18 mm ) diameter; brass, nickel-plated

## Shaft Lengths

Lengths from mounting surface to 3 in. ( 76.2 mm ) in $1 / 64$ in. ( .397 mm ) increments

Push-Pull and Momentary Switch
S.P.D.T., $250 \mathrm{ma}, 30 \mathrm{Vdc}$, push-pull (Type BL)

Momentary (Type BLM)

## Rotary Switch

S.P.S.T. or S.P.D.T., CCW or CW, $125 \mathrm{ma}, 28 \mathrm{Vdc}$. (Type AL)

Electrical Specifications continued, next page
Seal
O-ring shaft seal standard all styles, and the complete unit is sealed for wave solder and wash processing. The shaft seal withstands 3 PSI pressure. Mounting seals are available.
See Chart D, page 26.

## Housing

Thermoplastic polyester, blue. (U.L. SE-O rating)

## Hardware

Nut: brass, nickel-plated
Lockwasher: phosphorous bronze, nickel-plated

## Solvent Resistance

Housing resistant to trichlorethylene, *Chlorethene NU, Freon TMS, **Freon TMC, toluene, MEK, ethyl acetate and gasoline. For solvents not listed, please consult Factory.

## Terminals

Gold-coated PC terminals or solder hook style. PC pins fit .100 grid spacing. Terminal mounting options available

Weight (approx.)
Metal shaft \& bushing: (Single) . 19 oz., (Dual) .27 oz., (Triple) .35 oz.

[^0]Operating Temperature Range
Series 408: $-40^{\circ} \mathrm{C}$ to $+120^{\circ} \mathrm{C}$
Series 409: $-40^{\circ} \mathrm{C}$ to $+150^{\circ} \mathrm{C}$
Storage Temperature Range
Series 408: $-55^{\circ} \mathrm{C}$ to $+120^{\circ} \mathrm{C}$
Series 409: $-55^{\circ} \mathrm{C}$ to $+150^{\circ} \mathrm{C}$

## Rotational Life

Series 408: linear control, 50,000 cycles under load, (plain bushing).
Change not to exceed $10 \%$ R.
Trimmer life under load is 5,000 cycles.
Series 409: linear control, 25,000 cycles under load, (plain bushing).
Change not to exceed 5\% R.
Trimmer life under load is 5,000 cycles.

## AL Switch Specifications

Rating
125ma 28Vdc (dry circuit)
Rotational Life
25,000 cycles under rated load

## BL and BLM Switch Specifications

Rating
125ma 30Vdc (dry circuit)
Rotational Life
15,000 cycles under rated load

Chart B Power derating graph


TEMPERATURE IN DEGREES CENTIGRADE

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## Figure 3

## Chart C

| Nominal <br> Resistance | Maximum Percent Temporary Resistance Change From $\mathbf{2 5}^{\circ}$ |  |  |  |  |  |  |
| :--- | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | $-55^{\circ} \mathrm{C}$ | $-40^{\circ} \mathrm{C}$ | $0^{\circ} \mathrm{C}$ | $+25^{\circ} \mathrm{C}$ | $+85^{\circ} \mathrm{C}$ | $+105^{\circ} \mathrm{C}$ | $+120^{\circ} \mathrm{C}$ |
| $\mathbf{1 0 0}$ Ohms | $\pm 5.0$ | $\pm 4.0$ | $\pm 1.5$ | 0 | $\pm 1.5$ | $\pm 2.0$ | $\pm 3.5$ |
| $\mathbf{1 0 K}$ Ohms | +7.0 | +5.5 | +2.0 | 0 | $\pm 1.5$ | $\pm 2.5$ | $\pm 5.5$ |
| 100K Ohms | +8.0 | +6.0 | +2.5 | 0 | $\pm 2.0$ | $\pm 3.5$ | $\pm 6.0$ |
| 1 Megohm | +10.0 | +8.0 | +3.0 | 0 | $\pm 2.5$ | $\pm 4.0$ | $\pm 7.5$ |

For non-linear tapers, multiply chart values by 1.25

Tolerance specifications apply to all layout drawings unless otherwise specified:
fractions $\pm 1 / 64 \mathrm{in}$. ( 379 mm )
$\pm 1 / 32 \mathrm{in}$. (.792mm) over 1 in . ( 25.4 mm );
decimals $\pm .005 \mathrm{in}$. ( .127 mm );
PC board layout $\pm .010 \mathrm{in}$. (. 254 mm ).

Figure 4
Chart D


Wave Solder and Board Wash Parameters Recommended Profile, Temperature on PC Board

| Process Limits | Temp. | Time |
| :--- | :--- | :--- |
| Preheat Maximum | $195^{\circ} \mathrm{F}$ | 1 Min. |
| Solder Temperature Maximum | $550^{\circ} \mathrm{F}$ |  |
| Maximum Differential Temperature  <br>   <br> After Solder Into Wash (3/4T) $72^{\circ} \mathrm{F}$ <br> Wash Temperature $150-160^{\circ} \mathrm{F}$ | $1-1 / 2$ Min. |  |
| Dry Temperature | $160-220^{\circ} \mathrm{F}$ | 2 Min. |

## Figure 3

## Series 408/409

Single, Dual or Triple
(Second or Third Section May Be AL Series Rotary Switch)
Printed Circuit - Type B-22
"C" Terminal Lenght: . 875 " (22.3mm) Maximum
Standard PC Terminal Length: . 250 " ( 6.36 mm )


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## Figure 6

## Series 408/409 Solder Lug Terminals



Figure 7
Series 408/409 Bushingless Trimmer


## Figure 3

## Series 408/409 Single, Dual, or Triple with Panel \& Rear Support Plates, Horiz. Mounting



## PC Board Lay- <br> out



|  | "A" |  | "C" |  |
| :--- | :---: | :---: | :--- | :---: |
| TYPE | (PLATE) | (TERMINAL) |  |  |
| B-24-1 | $3 / 8 \quad[9.52 M M]$ | .250 | $[6.35]$ |  |
| B-24-2 | $1 / 2$ | $[12.70 \mathrm{MM}]$ | .375 |  |$][9.40]$

Figure 9

## Series 408/409 POT and BL Series Push-Pull or BLM Momentary Switch Printed Circuit Board Layout (Available with B-24 Support Plates)



Figure 10

## Series 408/409 Type C-10 Printed Circuit Terminals



PC BOARD LAYOUT


## Figure 11

## Series 408/409 Type A-18 Printed Circuit Terminals



PC BOARD LAYOUT


Figure 12

## Series 408/409 Type C-8 Printed Circuit Terminals



PC BOARD LAYOUT


Figure 13

## Series 408/409 Type C-9 Printed Circuit Terminals



## Figure 14

Series 408/409 (See Figure 4 for other dimension)
1/4 in. ( 6.35 mm ) Diameter Shaft
$3 / 8$ in. ( 9.53 mm ) Diameter Bushing


Series 408/409 Standard Resistance Values
Stock Values (Ohms)

| 100 | 2.5K | 50K | 1Meg |
| :---: | :---: | :---: | :---: |
| 250 | 5K | 100K | 2.5 Meg |
| 500 | 10K | 250K | 5Meg |
| 1K | 25K | 500K |  |
| 408N(Z) |  |  |  |
| 1K | 10K | 50K |  |
| 5K | 25K | 100K |  |
| 408N(RZ) |  |  |  |
| 500 | 10K | 50K |  |
| 1K | 25K | 100K |  |
| 408NS |  |  |  |
| 100 | 1K | 10K | 100K |
| 500 | 5K | 50K |  |
| 408NS(Z) |  |  |  |
| 1K | 10K | 50K |  |
| 5K | 25K | 100K |  |
| 408NPPS |  |  |  |
| 100 | 1K | 10K | 50K |
| 500 | 5K | 25K | 100K |
| 408NPPS(Z) |  |  |  |
| 500 | 5K | 25K | 100K |
| 1K | 10K | 50K |  |
| D408N (Same resistance in both sections) |  |  |  |
| 100 | 2.5 K | 50K | 1Meg |
| 250 | 5K | 100K | 2.5 Meg |
| 500 | 10K | 250K | 5 Meg |
| 1 K | 25K | 500K |  |

## Standard Resistance Values continued, next column

## Series 408 and 409

1/2" square modules
Conductive Plastic or Cermet Resistive Element
This series has been discontinued.
Current Inventory - Minimum Order of 100 Pieces.
Available in the Following Configurations Only
Contact a Sales Representative with your requirements

| Part Number | Material | Resistance | Switch |
| :---: | :---: | :---: | :---: |
| 408N10K | Conductive Plastic | 10K | No |
| 408N1K | Conductive Plastic | 1K | No |
| 408N50K | Conductive Plastic | 50K | No |
| 408NPPS10K | Conductive Plastic | 10K | Push-Pull |
| 408NPPS5K | Conductive Plastic | 5K | Push-Pull |
| 408NS10K | Conductive Plastic | 10K | Rotary |
| 408NS2.5K | Conductive Plastic | 2.5 K | Rotary |
| 408NS5K | Conductive Plastic | 5K | Rotary |
| 408NS50K | Conductive Plastic | 50K | Rotary |
| 408NS5KZ | Conductive Plastic | 5K Z | Rotary |
| 409N10K | Cermet | 10K | No |
| 409N1K | Cermet | 1K | No |
| 409N250 | Cermet | 250 Ohm | No |
| 409N2500 | Cermet | 2.5K | No |
| 409N5K | Cermet | 5K | No |

## GLOSSARY OF TERMS

## Input and Output Terms

## Output Voltage

(e) The voltage between the wiper terminal and the designated reference point. Unless otherwise specified, the designated reference point is the CCW terminal (See 3.1).

Figure 1
Circuit and Travel Diagram


## Output Ratio

(e/E) The ratio of the output voltage to the designated input reference voltage. Unless otherwise specified, the reference voltage is the total applied voltage.

## Rotation and Translation

## Total Mechanical Travel

The total travel of the shaft between integral stops, under the specified stop load. In potentiometers without stops, the mechanical travel is continuous.

## Mechanical Overtravel - Wirewound

The shaft travel between each End Point (or Theoretical End Point for Absolute Conformity or Linearity units) and its adjacent corresponding limit of Total Mechanical Travel.

## Mechanical Overtravel

The shaft travel between each Theoretical End Point and its adjacent corresponding limit of Total Mechanical Travel.

## Backlash

The maximum difference in shaft position that occurs when the shaft is moved to the same actual Output Ratio point from opposite directions.

## Theoretical Electrical Travel

The specified shaft travel over which the theoretical function characteristic extends between defined Output Ratio limits, as determined from the Index Point.

## Electrical Overtravel - Nonwirewound

The shaft travel over which there is continuity between the wiper terminal and the resistance element beyond each end of the Theoretical Electrical Travel.

## Electrical Continuity Travel

The total travel of the shaft over which electrical continuity is maintained between the wiper and the resistance element.

## Tap Location

The position of a tap relative to some reference. This is commonly expressed in terms of an Output Ration and/or a shaft position. When a shaft position is specified, the Tap Location is the center of the Effective Tap Width.

## Resistance

## End Resistance

The resistance measured between the wiper terminal and an end terminal with the shaft positioned at the corresponding End Point.

## Temperature Coefficient Of Resistance

The unit change in resistance per degree celsius change from a reference temperature, expressed in parts per million per degree celsius as follows:

$$
\text { T.C. }=\frac{R_{2}-R_{1}}{R_{1}\left(T_{2}-T_{1}\right)} \times 106
$$

Where:
$\mathrm{R} 1=$ Resistance at reference temperature in ohms.
$\mathrm{R} 2=$ Resistance at test temperature in ohms
T1 = Reference temperature in degrees celsius.
$\mathrm{T} 2=$ Test temperature in degrees celsius.

## Conformity and Linearity

## Linearity

A specific type of conformity where the theoretical function characteristic is a straight line.

Mathematically:

$$
\frac{\mathrm{e}}{\mathrm{E}}=\mathrm{f}(\mathrm{~W}) \pm \mathrm{C}=\mathrm{A}(\mathrm{~W})+\mathrm{B} \pm \mathrm{C}
$$

Where:
A is the given slope; B is given intercept at $\mathrm{W}=0$. $\mathrm{W}=$ Angle or slope

## Absolute Linearity

The maximum deviation of the actual function characteristic from a fully defined straight reference line. It is expressed as a percentage of the Total Applied Voltage and measured over the Theoretical Electrical Travel. An Index Point on the actual output is required.

The straight reference line may be fully defined by specifying the low and high theoretical end Output Rations separated by the Theoretical Electrical Travel. Unless otherwise specified, these end Output Rations are 0.0 and 1.0 respectively.

Mathematically:
$\frac{\mathrm{e}}{\mathrm{E}}=\mathrm{A}\left(\mathrm{W} / \mathrm{W}_{\mathrm{T}}\right)+\mathrm{B} \pm \mathrm{C}$

## Where:

A is the given slope; B is given intercept at $\mathrm{W}=0$.
Unless otherwise specified: A-1; B=0

Figure 2


## Absolute Linearity

## Independent Linearity

The maximum deviation, expressed as a percent of the Total Applied Voltage, of the actual function characteristic from a straight reference line with its slope and position chosen to minimize deviations over the Actual Electrical Travel, or any specified portion thereof.

Note: End Voltage requirements, when specified, will limit the slope and position of the reference line.

Mathematically:

$$
\frac{\mathrm{e}}{\mathrm{E}}=\mathrm{P}\left(\mathrm{~W} / \mathrm{W}_{\mathrm{A}}\right)+\mathrm{Q} \pm \mathrm{C}
$$

Where:
$P$ is unspecified slope; Q is unspecified intercept at $\mathrm{W}=0$. And both are chosen to minimize C but are limited by the End Voltage requirements.

Figure 3
Independent Linearity


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## General Electrical Characteristics

## Noise

Any spurious variation in the electrical output not present in the input, defined quantitatively in terms of an equivalent parasitic, transient resistance in ohms, appearing between the contact and the resistance element when the shaft is rotated or translated. The Equivalent Noise Resistance is defined independently of the resolution, the functional characteristics, and the total travel. The magnitude of the Equivalent Noise Resistance is the maximum departure from a specified reference line. The wiper of the potentiometer is required to be excited by a specified current and moved at a specified speed.

## Output Smoothness (Non-wirewound Potentiometers Only)

Output Smoothness is a measurement of any spurious variation in the electrical output not present in the input. It is expressed as a percentage of the Total Applied Voltage and measured for specified travel increments over the Theoretical Electrical Travel. Output Smoothness includes effects of contact resistance variations, resolution, and other micrononlinearities in the output.

## Resolution

A measure of the sensitivity to which the Output Ratio of the potentiometer may be set.

## Dielectric Strength

Ability to withstand under prescribed conditions, a specified potential of a given characteristic between the terminals of each cup and the exposed conducting surfaces of the potentiometer, or between the terminals of each cup and the terminals of every other cup in the gang without exceeding a specified leakage current value.

## Insulation Resistance

The resistance to a specified impressed DC voltage between the terminals of each cup and the exposed conducting surfaces of the potentiometer, or between the terminals of each cup and the terminals of every other cup in the gang, under prescribed conditions.

## Power Rating

The maximum power that a potentiometer can dissipate under specified conditions while meeting specified performance requirements.

## Power Derating

The modification of the nominal power rating for various considerations such as Load Resistance, Output Slopes, Ganging, nonstandard environmental conditions and other factors.

## Life

The number of shaft revolutions or translations obtainable under specific operating conditions and within specified allowable degradations of specific characteristics.

## Mechanical Characteristics

## Shaft Runout

The eccentricity of the shaft diameter with respect to the rotational axis of the shaft, measured at a specified distance from the end of the shaft. The body of the potentiometer is held fixed and the shaft is rotated with a specified load applied radially to the shaft. The eccentricity is expressed in inches, TIR.

## Lateral Runout

The perpendicularity of the mounting surface with respect to the rotational axis of the shaft, measured on the mounting surface at a specified distance from the outside edge of the mounting surface. The shaft is held fixed and the body of the potentiometer is rotated with specified loads applied radially and axially to the body of the pot. The Lateral Runout is expressed in inches.

## Shaft Radial Play

The total radial excursion of the shaft, measured at a specified distance from the front surface of the unit. A specified radial load is applied alternately in opposite directions at a specified point. Shaft Radial Play is expressed in inches.

## Shaft End Play

The total axial excursion of the shaft, measured at the end of the shaft with a specified axial load supplied alternately in opposite directions. Shaft End Play is expressed in inches.

## Starting Torque

The maximum moment in the clockwise and counterclockwise directions required to initiate shaft rotation anywhere in the Total Mechanical Travel.

## Running Torque

The maximum moment in the clockwise and counterclockwise directions required to sustain uniform shaft rotation at a specified speed throughout the Total Mechanical Travel.

## Moment of Inertia

The mass moment of inertia of the rotating elements of the potentiometer about their rotational axis.

## Stop Strength

## Static Stop Strength

The maximum static load that can be applied to the shaft at each mechanical stop for a specified period of time without permanent change of the stop positions greater than specified.

## Dynamic Stop Strength

The inertia load, at a specified shaft velocity and a specified number of impacts, that can be applied to the shaft at each stop without a permanent change of the stop position greater than specified.

## Orders

All orders are subject to acceptance by State Electronics, E. Hanover, NJ. No order or contract shall be deemed accepted unless and until such acceptance is made in writing by State Electronics.

All agreements are more contingent upon strikes, accidents or causes of delay beyond our control

## Prices and Specifications

Prices, quotations, specifications and other terms and all statements appearing in the Company's catalogs and advertisements, and otherwise made by the Company, are subject to change without notice. State Electronics reserves the right to make changes in design at any time without incurring any obligation to provide same units previously purchased or to continue to supply discontinued items. The specifications shown in the sales literature are not always the latest version. Certified current specification prints are available upon request.

Unless specifically provided in writing, prices quoted are based upon manufacture of quantities and types originally specified and are subject to revision when interpretation or engineering changes are initiated by the customer. Quoted prices are based upon present cost of materials and labor and are subject to change without notice.

We are not responsible for typographical errors made in any of our publications or for stenographic or clerical errors made in preparations of quotations, all such errors are subject to correction.

## Terms of Payment

On approved orders, terms are net thirty (30) days from the date of invoice. The Company may at any time, when in its opinion the financial condition of the customer warrants it, either hold or suspend credit. In cases where credit is not established or satisfactory financial information is not available, the terms are cash with order or C.O.D. at the option of the Company. Each shipment will be considered a separate and independent transaction and payment should be made accordingly.

## Shipments

All shipments are made F.O.B. shipping point (unless otherwise specified) and packaging for domestic shipment is included in the quoted price. When special domestic or export packaging is specified involving greater expense than is customary, a charge will be made to cover such extra expense. Unless otherwise specified, we will normally use the best, least expensive surface transportation. Reasonable care is exercised in packaging our products for shipment and no responsibility is assumed by the Company for delay, breakage or damage after having made delivery in good order to the carrier. All claims for breakage or damage should be made to the carrier, but will be glad to render all possible assistance in securing satisfactory adjustment of such claims.

## Claims and Rejected Material

No products may be returned without a return authorization (RMA).

## Delivery

Delivery promise is based on our best estimate of the date material will be shipped from our factory and we assume no responsibility for losses, damage or consequential damages due to delays.

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